

Setting Up Your Monitor

Setup Ihres Monitors | Installation de votre moniteur | Instalación de su monitor | Instalação do monitor | Impostazione del monitor | Настройка монитора

CAUTION: Before you set up and operate your monitor. read the safety instructions that shipped with your monitor.

ACHTUNG: Bitte lesen Sie sich die Sicherheitshinweise des Monitors aufmerksam durch, bevor Sie ihn einrichten oder bedienen



AVERTISSEMENT: Avant d'installer et d'utiliser votre moniteur, lisez attentivement les instructions de sécurité fournies avec votre appareil.

PRECAUCIÓN: Antes de instalar v utilizar su monitor. lea las instrucciones de seguridad que se adjuntan con el mismo.

PRECAUCÃO: Antes de configurar e operar seu monitor, leia as intruções de segurança que foram enviadas com seu monitor.

ATTENZIONE: Prima di configurare e utilizzare il monitor, leggere le istruzioni sulla sicurezza fornite con il monitor.

DIL

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ВНИМАНИЕ! Перед установкой и эксплуатацией монитора ознакомьтесь с правилами техники безопасности, входящими в комплект поставки монитора.



1 Verify the contents of the box

Überprüfen Sie den Lieferumfang Vérifiez le contenu de la boîte Verifique los contenidos de la caia Verifique o conteúdo da caixa Verificare il contenuto della scatola Проверьте содержимое упаковки



Connect the monitor using ONLY ONE of the following cables: White DVI (for better performance) or Blue VGA

Schließen Sie den Bildschirm nur über EINES dieser Kabel an: Weiß DVI (Um eine bessere Leistung zu erzielen) or Blau VGA Branchez le moniteur en utilisant UN SEUL des câbles suivants: Blanc DVI (pour des performances optimales) or Bleu VGA Conecte el monitor utilizando SÓLO UNO de los cables siguientes: Blanco DVI (para obtener el máximo rendimiento) or Azul VGA Conecte o monitor usando APENAS UM destes cabos: Branco DVI (para um melhor desempenho) or Azul VGA Collegare il monitor utilizzando SOLO UNO dei seguenti cavi: Bianco DVI (per una migliore prestazione) or Blu VGA Подключите монитор с помощью Только Одного из следующих кабелей: Белый DVI (для повышения производительности) или Синий VGA



DXXU

4 Connect the power cable

Schließen Sie das Netzkabel an Branchez le cordon d'alimentation Conecte el cable de alimentación Conecte o cabo de energia Collegare il cavo di alimentazione Подключите кабель питания



5 Press the power button

Drücken Sie den Netzschalter Appuyez sur le bouton d'alimentation Pulse el botón de alimentación Pressionar o botão liga/desliga Premere il pulsante di alimentazione Нажмите кнопку питания

NOTE: If nothing appears on the screen, touch the first button near the Power

3 Connect the USB cable to enable the USB hub and card reader

Branchez le câble USB pour activer le hub USB et le lecteur

Conecte el cable USB para habilitar el concentrador USB y

Collegare il cavo USB per attivare l'hub USB e il lettore di schede

Conecte o cabo USB para habilitar o hub USB e o leitor

Подключите USB-кабель, активировать USB-концентратор и

Schließen Sie das USB-Kabel an, um den USB-Hub und

button for the Input Source menu to change the input source.

HINWEIS: Wenn nichts auf dem Bildschirm erscheint, berühren Sie die erste Schaltfläche in der Nähe der Power-Taste für die Input Source-Menü auf die Eingangsquelle ändern.

REMARQUE: Si rien ne s'affiche sur l'écran, appuyez sur le premier bouton à côté du bouton Power pour activer la source d'entrée du menu, changer la source d'entrée.

NOTA: Si no aparece nada en la pantalla, pulse el primer botón por encima del botón de encendido para activar la fuente de entrada del menú, cambiar la fuente de entrada.

NOTA: Se não aparecer nada no ecrã, toque no primeiro botão acima do botão de energia para ativar o Input Source Menu, mudar a fonte de entrada.

NOTA: Se non appare nulla sullo schermo, toccare il primo pulsante sopra il pulsante di accensione per attivare la sorgente di ingresso Menu, cambiare la sorgente.

ПРИМЕЧАНИЕ: Если ничего не появляется на экране, нажмите на кнопку рядом с кнопкой включения устройства для ввода источника входного сигнала меню служит для изменения источника сигнала.



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Manuals

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About Your Monitor

Dell™ U3011 Flat Panel Monitor User's Guide

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- Identifying Parts and Controls
- Monitor Specifications
- Universal Serial Bus (USB) Interface
- Plug and Play Capability
- Card Reader Specifications
- LCD Monitor Quality and Pixel Policy
- Maintenance Guidelines

Package Contents

Your monitor ships with the components shown below. Ensure that you have received all the components and contact Dell if something is missing.

NOTE: Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.

	Monitor with stand
DOLL	
	Power Cable
E	
	VGA Cable

Dual-link DVI Cable (attached to the monitor)
DisplayPort Cable
USB up stream cable (enables the USB ports and card reader on the monitor)
 Drivers and Documentation media Quick Setup Guide Color calibration datasheet Product and Safety Information Guide

Product Features

The U3011 flat panel display has an active matrix, thin-film transistor (TFT), liquid crystal display (LCD). The monitor features include:

- 756.23 mm (30 inches) viewable area display (measured diagonally).
- \blacksquare 2560 x 1600 resolution, plus full-screen support for lower resolutions.

Wide viewing angle (178°/178°) and superb grayscale tracking minimizes color deviations at biased angles of viewing (sitting, standing, or moving side- to-side) which ensures ultra-smooth color gradation.

- Tilt, swivel and vertical extension adjustment capabilities.
- Removable stand and Video Electronics Standards Association (VESATM) 100 mm mounting holes for flexible mounting solutions.
- Plug and play capability if supported by your system.
- \blacksquare On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Software and documentation media includes an information file (INF), Image color Matching File (ICM), and product documentation.
- Security lock slot.
- Compatible with xvYCC, Adobe RGB and sRGB color standards.
- Factory calibrated to an average delta E of < 5 under sRGB and Adobe RGB input source for brand-new Dell monitor U3011. Dedicated Custom Color Mode (6-axis Colorcontrol) for Saturation, Hue, Gain (RGB) and offset (RGB).
- \blacksquare 12-bit internal processing which tested HDMI1.3 with deep color (12-bit).
- 7-in-1 USB 2.0 Card Reader (xD, SD/Mini SD, MS/HSMD/MSPRO, MMC).
- Supports VGA, DVI-D, DisplayPort, HDMI and Component video signals.
- Supports Picture by Picture (PBP) Select mode.

Identifying Parts and Controls

Front View







Front panel controls

Front View

Labe	Description
1	Shortcut Key 1 - Preset Modes (Default)
2	Shortcut Key 2 - Brightness/Contrast (Default)
3	Shortcut Key 3 - Input Source (Default)
4	Menu
5	Exit
6	Power (with power light indicator)
IJ	NOTE: 1~5 are capacitive touch sensor keys, which are activated

Back View



Back v	iew	Back view with monitor stan
Label	Description	Use
1	VESA mounting holes (100 mm x 100 mm - behind attached VESA Plate)	Wall mount monitor using VESA-compatible wall mount kit (100 mm \times 100 mm).
2	Security lock slot	To help secure your monitor.
3	Barcode serial number label	To contact Dell for technical support.
4	Dell Soundbar mounting brackets (2)	To attach the optional Dell Soundbar.
5	Regulatory label	Lists the regulatory approvals.
6	Service tag label	Refer to this label if you need to contact Dell for technical support.
7	Cable management hole	Helps organize cables by placing them through the hole.

Side View



3 USB downstream port (support up-to 1.5 A charging current).

NOTE: To use the USB connectors on your monitor, connect the USB cable to your computer and the USB upstream connector to your monitor.

Bottom View





Bottom view

Bottom view with monitor stand

Label	Description	Use
1	AC power cord connector	Connect the power cable.
2	DC power connector for Dell Soundbar	Connect the power cord for the soundbar (optional).
3	Audio connectors	Connect the HDMI 2.0 channel or DisplayPort 2.0 channel or 5.1 channel audio output devices. Connect the front left/right channel output to the green connector. Use this connector for 2.0/2.1 channel audio connection. Connect the rear left/right channel output to the black connector. Use this connector for 5.1 channel audio connection. Connect the center/subwoofer channel output to the orange connector. Use this connector for 5.1 channel audio connection.
4	DisplayPort connector	Connect your computer DisplayPort cable.
5	DVI connector	Connect your computer DVI (Dual link) cable.
6	VGA connector	Connect your computer VGA cable.
7	HDMI connector	Connect devices such as a DVD player or set-top box.
8	Component video connectors	Connect devices such as a DVD player, set-top box, or cable TV box.
9	USB upstream port	Connect the USB cable that came with your monitor to the monitor and the computer. Once this cable is connected, you can use the USB connectors on the side and bottom of the monitor.
10	IISB downetream porte	Connect your USB devices. You can only use this connector after you have connected the USB cable to the computer and USB unstream connector on

support.dell.com/support/edocs/monitors/u3011/en/ug/about.htm

Monitor Specifications

Flat Panel Specifications

Model	U3011	
Screen type	Active matrix - TFT LCD	
Panel type	IPS	
Screen dimensions	756.23 mm (30 inches)	
Preset display area:	641.28 mm x 400.80 mm	
Horizontal	641.28 mm (25.25 inches)	
Vertical	400.80 mm (15.78 inches)	
Pixel pitch	0.2505 mm	
Pixel per Inch	101	
Viewing angle	178° (vertical) typical, 178° (horizontal) typical	
Luminance output	370 cd/m ² (typical)	
Contrast ratio	1000 to 1 (typical), 100,000 to 1 (max, Dynamic Contrast on)	
Faceplate coating	Antiglare with hard-coating 3H	
Backlight	Direct Light Type_18 CCFL	
Response Time	GTG AVR 7 ms / GTG_MAX 17 ms	
Color depth	1.07 billion colors	
Color Gamut	117%* NTSC typical / 100% sRGB, 99% Adobe RGB	

*U3011 color gamut (typical) is based on CIE1976 (117%) and CIE1931 (102%) test standards.

Resolution Specifications

Analog signal input

Horizontal scan range	30 kHz to 99 kHz	
Vertical scan range	56 Hz to 86 Hz	
Optimal preset resolution 2048 x 1280 at 60 Hz		
Highest preset resolution	2048 x 1280 at 60 Hz	

Digital signal Input (DVI dual link and DisplayPort and HDMI)

Horizontal scan range	30 kHz to 112.5 kHz	
Vertical scan range	56 Hz to 86 Hz	
Optimal preset resolution	2560 x 1600 at 60 Hz (DVI/DisplayPort input sources) 1920 x 1200 at 60 Hz (HDMI input source)	
Highest preset resolution	2560 x 1600 at 60 Hz (DVI/DisplayPort input sources) 1920 x 1200 at 60 Hz (HDMI input source)	

Supported Video Modes

Video display capabilities (HDMI playback)	480i/480p/576i/576p/720p/1080i/1080p
Video display capabilities (Component playback)	480i/480p/576i/576p/720p/1080i/1080P

Preset Display Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VESA, 720 x 400	31.47	70.0	28.322	-/+
VESA, 640 x 480	31.47	60.0	25.175	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-

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VESA, 800 x 600	37.88	60.0	40	+/+
VESA, 800 x 600	46.88	75.0	49.5	+/+
VESA, 1024 x 768	48.36	60.0	65.0	-/-
VESA, 1024 x 768	60.02	75.0	78.75	+/+
VESA, 1152 x 864	67.5	75.0	108	+/+
VESA, 1280 x 800	49.7	60.0	83.5	-/+
VESA, 1280 x 1024	64.0	60.0	108	+/+
VESA, 1280 x 1024	80.0	75.0	135	+/+
VESA, 1600 x 1200	75.0	60.0	162	+/+
VESA, 1920 x 1200	74.6	60.0	193.5	-/+
VESA, 2048 x 1280	78.82	60.0	174.25	+/-
VESA, 2560 x 1600	98.71	60.0	268.5	+/-

Electrical Specifications

Video input signals	Analog RGB, 0.7 Volts +/-5%, positive polarity at 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, positive polarity at 50 ohm input impedance HDMI TMDS, 600 mV for each differential line, positive polarity at 50 ohm input impedance or 100 Ohm per differential pair DisplayPort 1.1a signal input support Component, Y 0.7 volt, Pb, Pr are all 0.7 volt(p-p), sync(H+V) 0.3 volt 75 ohm input impedance	
- Synchronization input signals Separate horizontal and vertical synchronizations, polarity-fr TTL level, SOG (Composite SYNC on green)		
AC input voltage/frequency/current 100 to 240 VAC / 50 Hz/60 Hz +/- 3 Hz / 2.5 A (Max.)		
Inrush current	120 V: 42 A (Max.) at 0 °C 220 V: 80 A (Max.) at 0 °C	

Physical Characteristics

Connector type	15-pin D-subminiature, blue connector; DVI-D, white connector; HDMI/DisplayPort, black connector; Component		
	DVI: Detachable, DVI-D, Solid pins, shipped attached to the monitor		
	DisplayPort: Detachable, DisplayPort, Solid pins, shipped detached from the monitor		
Signal cable type	Analog: Detachable, D-Sub, 15 pins, shipped detached from the monitor		
	High Definition Multimedia Interface: Detachable, HDMI, 19 pins		
	Component		
	NOTE: The component, and HDMI cables are not included with the monitor.		
Dimensions (with stand)			
Height (Compressed)	481.3 mm (18.95 inches)		
Height (Extended)	571.3 mm (22.50 inches)		
Width	694.5 mm (27.34 inches)		
Depth	211.3 mm (8.32 inches)		
Dimensions (without stand)			
Height	453.3 mm (17.85 inches)		
Width	694.5 mm (27.34 inches)		
Depth	94.4 mm (3.72 inches)		
Stand dimensions			
Height (Compressed)	323.2 mm (12.72 inches)		
Height (Extended)	413.2 mm (16.27 inches)		
Width	349.4 mm (13.76 inches)		
Depth	211.3 mm (8.32 inches)		
Weight			
Weight with packaging	15.3 kg (33.76 lb)		
Weight with stand assembly and cables	12.6 kg (27.72 lb)		
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)	9.3 kg (20.40 lb)		

|--|--|

Environmental Characteristics

Temperature	
Operating	5° to 35°C (41° to 95°F)
Non-operating	Storage: -20° to 60°C (-4° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)
Humidity	
Operating	10% to 80% (non-condensing)
Non-operating	Storage: 5% to 90% (non-condensing) Shipping: 5% to 90%(non-condensing)
Altitude	
Operating	3,657.6 m (12,000 ft) max
Non-operating	12,192 m (40,000 ft) max
Thermal dissipation	853.6 BTU/hour (maximum) 375.59 BTU/hour (typical)

Power Management Modes

If you have VESA's DPM™ compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as *Power Save Mode**. If the computer detects input from keyboard, mouse, or other input devices, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation (with Dell Soundbar and USB active)	Active	Active	Active	Blue	250 W (maximum)**
Normal operation	Active	Active	Active	Blue	110 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	-	-	Off	Less than 1 W

The OSD will only function in the normal operation mode. When any button is pressed in Active-off mode, one of the following messages will be displayed:

	MESSAGE	Dell U3011	
	There is no signal from your video source.		
	Press the monitor button now to select the correct input source on the On-Screen-D menu.	isplay	
IJ	NOTE: While using the DisplayPort connector at 230V/50Hz, the Display	Port consume	s approximately 0.25 W more than the VGA or DVI-D while in sleep mode.

This monitor is

* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor. ** Maximum power consumption with max luminance, Dell Soundbar, and USB active.

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Pin Assignments

VGA Connector

NOTE:

 1 2 3 4 5 6 7 8 9 10 1 1 12 13 14 15
--

Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	+5V
10	DDC-GND
11	GND
12	DDC-SDA
13	H-sync
14	V-sync
15	DDC-SCL

DVI Connector



NOTE: Pin 1 is at the top left.

Pin Number	24-pin Side of the Connected Signal Cable
1	T.M.D.S. Data 2-
2	T.M.D.S. Data 2+
3	T.M.D.S. Data 2/4 Shield
4	T.M.D.S. Data 4-
5	NT.M.D.S. Data 4+
6	DDC Clock
7	DDC Data
8	No Connect
9	T.M.D.S. Data 1-
10	T.M.D.S. Data 1+
11	T.M.D.S. Data 1/3 Shield
12	T.M.D.S. Data 3-
13	T.M.D.S. Data 3+
14	+5V Power
15	Self Test
16	Hot Plug Detect
17	T.M.D.S. Data 0-
18	T.M.D.S. Data 0+
19	T.M.D.S. Data 0/5 Shield
20	T.M.D.S. Data 5-
21	T.M.D.S. Data 5+
22	T.M.D.S. Clock Shield
23	T.M.D.S. Clock +
24	T.M.D.S. Clock -

20-pin DisplayPort Connector





Pin Number	20-pin Side of the Connected Signal Cable
1	MLO(p)
2	GND
3	ML0(n)
4	ML1(p)
5	GND
6	ML1(n)
7	ML2(p)
8	GND
9	ML2(n)
10	ML3(p)
11	GND
12	ML3(n)
13	GND
14	GND
15	AUX(p)
16	GND
17	AUX(n)
18	HPD
19	DP_PWR Return
20	+3.3V DP_PWR

19-pin HDMI Connector



Pin Number	19-pin Side of the Connected Signal Cable (Cable not included)
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	Floating
14	Floating
15	DDC CLOCK (SDA)
16	DDC DATA (SDA)

17	GROUND
18	+5V POWER
19	HOT PLUG DETECT

Component Video Connector



Pin Number 3-pin Side of the Connected Signal ((Cable not included)	
1	Y (Luminance signal)
2	Pb (Color differential signal)
3	Pr (Color differential signal)

Universal Serial Bus (USB) Interface

NOTE: This monitor supports High-Speed Certified USB 2.0 interface.

Transfer speed	Data Rate	Power Consumption	
High speed	480 Mbps	2.5 W (Max., each port)	
Full speed	12 Mbps	2.5 W (Max., each port)	
Low speed	1.5 Mbps	2.5 W (Max., each port)	

USB Upstream Connector



Pin Number	4-pin Side of the Connector
1	DMU
2	VCC
3	DPU
4	GND

USB Downstream Connector



Pin Number	4-Pin Side of the Signal Cable
1	VCC
2	DMD
3	DPD
4	GND

USB Ports

1 upstream - back
4 downstream - 2 on back; 2 on left side

NOTE: USB 2.0 functionality requires a USB 2.0-capable computer

NOTE: The monitor's USB interface works only when the monitor is on or in power save mode. If you turn off the monitor and then turn it on, the attached peripherals may take a few seconds to resume normal functionality.

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Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings if desired. For more information about changing the monitor settings, see Operating the Monitor.

Card Reader Specifications

Overview

- The Flash Memory Card Reader is a USB storage device that allows users to read and write information from and into the memory card.
- The Flash Memory Card Reader is automatically recognized by Microsoft® Windows® 2000, Windows® XP, Windows Vista® and Windows® 7.
- Once installed and recognized, the memory card (slot) appears as a separate drive/drive letter.
- All standard file operations (copy, delete, drag-and-drop, etc.) can be performed with this drive.

Features

The Flash Memory Card Reader has the following features:

- Supports Microsoft® Windows® 2000, Windows® XP, Windows Vista® and Windows® 7 operating systems.
- No Microsoft® Windows® 9X support from Dell.
- Mass Storage Class device (No drivers are required under Microsoft® Windows® 2000, Windows® XP, Windows Vista® and Windows® 7).
- USB-IF certification.
- Supports various memory card media.



The following table lists the slot to support what kind of memory card:

Flash memory cards type

xD memory card

Memory Stick Card (MS)/High Speed Memory Stick (HSMS)/Memory Stick Pro Card (MS PRO)/Memory Stick Duo (with Adapter) Secure Digital Card (SD)/Mini Secure Digital (with Adapter)/ TransFlash Card (with Adapter) MultiMedia Card (MMC)/Reduced Size MultiMedia Card (with Adapter)

Picture Card Specification	1.2	2 GB
mory Stick Standard Format Specification	1.43	128 MB
mory Stick Pro Standard Format Specifications	1.02	32 GB
mory Stick Duo Standard Format Specifications	1.10	128 MB/32 GB
mory Stick Duo Standard Format Specifications	1.01	32 GB
Memory Card Specifications	2.0	32 GB
ItiMedia Card System Specification	4.2	32 GB
	Micro Card Specification mory Stick Standard Format Specification mory Stick Pro Standard Format Specifications mory Stick Duo Standard Format Specifications mory Stick Duo Standard Format Specifications Memory Card Specifications ItiMedia Card System Specification	Picture Card Specification 1.2 mory Stick Standard Format Specifications 1.43 mory Stick Pro Standard Format Specifications 1.02 mory Stick Duo Standard Format Specifications 1.10 mory Stick Duo Standard Format Specifications 1.01 Memory Card Specifications 2.0 ItiMedia Card System Specification 4.2

NOTE: MSPRO : MSPRO includes MSPRO Duo and MS Micro.

NOTE: SD : SD includes HS-SD, MiniSD, and SD Micro. SD v2.0 spec includes SDHC.

NOTE: MMC : MMC includes MMCPlus, RS-MMC, MMC Mobile, and MMC micro.

NOTE: xD: xD includes TypeM and TypeH.

LCD Monitor Quality and Pixel Policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state which are hard to see and do not affect the display quality or usability. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: **support.dell.com**.

Maintenance Guidelines

Cleaning Your Monitor

WARNING: Read and follow the safety instructions before cleaning the monitor.

WARNING: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below while unpacking, cleaning, or handling your monitor:

- To clean your antistatic screen, lightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
 Use a lightly-dampened, warm cloth to clean the monitor. Avoid using detergent of any kind as some detergents leave a milky film on the monitor.
 If you notice white powder when you unpack your monitor, wipe it off with a cloth.
 Handle your monitor with care as a darker-colored monitor may scratch and show white scuff marks more than a lighter-colored monitor.
 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and turn off your monitor when not in use.

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Setting Up the Monitor

Dell™ U3011 Flat Panel Monitor User's Guide

- Connecting the Monitor
- Organizing Your Cables
- Attaching the Soundbar (optional)
- Removing the Stand
- Attaching the Stand

Connecting the Monitor

WARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

NOTE: USB uplink cable connection enables USB ports and card reader on the monitor to work.

To connect your monitor to the computer:

- 1. Turn off your computer and disconnect the power cable.
- Connect either the white (digital DVI-D) or the blue (analog VGA) or the black (DisplayPort) display connector cable to the corresponding video port on the back of your computer. Do not use the three cables on the same computer. Use all the cables only when they are connected to three different computers with appropriate video systems.
- 3. Connect the USB uplink cable.

Connecting the white DVI cable and the USB uplink cable



NOTE: Your monitor supports two DVI ports. You can choose the input source (DVI-D 1 or DVI-D 2) through the OSD menu's Input source select option.

Connecting the blue VGA cable and the USB uplink cable





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Documentation USB 00 VGA

Connecting the black DisplayPort cable and the USB uplink cable



MOTE: The graphics are used for the purpose of illustration only. Appearance of the computer may vary.

After you have completed connecting the DVI/VGA/DisplayPort cable, follow the procedure below to complete your monitor setup:

- Plug the power cables for your computer and monitor into a nearby outlet.
 Turn on the monitor and the computer.
- If your monitor displays an image, installation is complete. If it does not display an image, see Solving Problems.
- 3. Use the cable slot on the monitor stand to organize the cables.

Organizing Your Cables



After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment,) use the cable management slot to organize all cables as shown above.

Attaching the Soundbar (Optional)

Documentation



To attach the Soundbar:

- 1. Working from the back of the monitor, attach the Soundbar by aligning the two slots with the two tabs along the bottom of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Connect the Soundbar with the DC power connector.
- 4. Insert the mini stereo plug from the back of the Soundbar into the computer's audio output jack.
- \bigtriangleup CAUTION: Do not use with any device other than the Dell Soundbar.
- **NOTE:** The Soundbar power connector (+12 V DC output) is for the optional Dell Soundbar only.

Removing the Stand

NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a soft, clean surface.

NOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for setup instructions.



To remove the stand:

- 1. Place the monitor on a flat surface.
- Remove the four screws from the stand.
- 3. Lift the stand up and away from the monitor.

9/17/12 Attaching the Stand

Documentation

NOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for setup instructions.



To attach the monitor stand:

- Place the monitor on a flat surface.
 Fit the two tabs on the upper part of the stand to the groove on the back of the monitor, lower the stand onto the back of the monitor.
 Tighten the bolts as indicated.

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Operating the Monitor

Dell™ U3011 Flat Panel Monitor User's Guide

- Using the Front Panel Controls
- Using the On-Screen Display (OSD) Menu
- Setting the Maximum Resolution
- Using the Dell Soundbar (Optional)
- Using the Tilt, Swivel, and Vertical Extension

Using the Front Panel Controls

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows the values of the characteristics as they change.

 \swarrow NOTE: 1~5 are capacitive touch sensor keys, which are activated by placing your finger on the blue LED.



The following table describes the front panel buttons:



2	Shortcut key 2 - Brightness/Contrast (Default)	Use this button to directly access the "Brightness/Contrast" menu.
3	Shortcut key 3 - Input Source (Default)	Use Input Source Select button to select between different video signals that may be connected to your monitor. • DVI-D 1 • DVI-D 2 • DisplayPort • VGA • HDMI 1 • HDMI 2 • Component
4	Menu	Use the MENU button to launch the on-screen display (OSD) and select the OSD Menu. See Accessing the Menu System.
5	Exit	Exit the On-Screen Display menu.
6	Power (with power light indicator)	Use the Power button to turn the monitor on and off. The blue LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode.

Using the On-Screen Display (OSD) Menu

Accessing the Menu System

- NOTE: If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves those changes. The changes are also sa change the settings and then wait for the OSD menu to disappear.
 - 1. Touch the 🔳 button to launch the OSD menu and display the main menu.

Main Menu for analog (VGA) Input

Ó	Brightness / Contrast	Brightness	►	50	
[+]	Auto Adjust	Contrast	►	50	
→	Input Source				
••	Color Settings				
	Display Settings				
1					
	PBP Settings				
ŧ	Other Settings				
\star	Personalize				
10) R	lesolution: 1280x1024 @	60Hz			

NOTE: Auto Adjust is only available when you use the analog (VGA) connector.

2. Touch the setting options. As you move from one icon to another, the option name is highlighted. See the following table for a list of all the options available for the monitor.

3. Touch the button once to activate the highlighted option.
4. Touch the or button to select the desired parameter.
5. Touch the 📩 button to enter the slide bar and then use the A and V buttons, according to the indicators on the menu, to make your changes.
6. Touch the button to return to the main menu or K to exit the OSD menu.

Icon	Menu and Submenus	Description
	Brightness/Contrast	Use this menu to activate Brightness/Contrast adjustment.
\mathcal{A}		Nenu Doll 13044
		Brightness / Contrast Brightness > 50
		[+] Auto Adjust Contrast ▶ 50
		Color Settings
		Display Settings
		II Audio Settings
		PBP Settings
		☐ 다 Other Settings
		+ Personalize
		Esolution: 1280x1024 @ 60Hz
	Brightness	Brightness adjusts the luminance of the backlight.
		Touch the dutton to increase brightness and touch the dutton to decrease brightness (min 0 ~ max 100).
	Contrast	Adjust Brightness first, and then adjust Contrast only if further adjustment is necessary.
		Touch the \square button to increase contrast and touch the \blacksquare button to decrease contrast (min 0 ~ max 100).
		The Contrast function adjusts the degree of difference between darkness and lightness on the monitor screen.
	Auto Adjust	Even though your computer recognizes your monitor on startup, the Auto Adjustment function optimizes the display settings for use
[+]		particular setup.
		Auto Adjustment allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can further tune yo
		by using the Pixel Clock (Coarse) and Phase (Fille) controls under Image Settings.
		Auto Adjustment in Progress
		Auto Aujustinient in Progress
		NOTE: In most cases, Auto Adjust produces the best image for your configuration. Auto Adjust option is only available when you ar analog (VGA) connector.
-	Input Source	Use the Input Source menu to select between different video signals that may be connected to your monitor.
τ <u>΄</u>		Menu Dell 13011
		- OC- Brightness / Contrast Scan Sources
		Auto Adjust DVI - D 1
		DM D 2
		Color Settings DisplayPort
		Display Settings 🗸 VGA
		n ² 1 Audio Settinas HDMI 1
		PBP Settings HDMI 2
		井 Other Settings Component 이 이 시
		Personalize
		(Teme) Resolution: 1280x1024 @ 60Hz
	Scan Sources	→
		Touch the set of button to select the Scan Sources , the monitor will auto detect either VGA input or DVI-D input or DislpayPort input input or Component video input
1		

(<u> </u>	041-0	Select DVI-D input when you are using the Digital (DVI) connector. Touch the button to select the DVI input source.						
	DisplayPort	Select D	isplayPort input when	you are using the DisplayF	Port (DP) c	onnector. Touch the	button to select the DisplayPort input	
	VGA	Select V	GA input when you are	e using the analog (VGA) co	onnector. T	Fouch the button to s	elect the VGA input source.	
	НДМІ	Select HDMI input when you are using the HDMI connector. Touch the 产 button to select the HDMI input source.						
000	Component	Select C	omponent input when	you are using the Compon	ent conne	ctor. Touch the butto	on to select the Component input sour	
•	Color Settings	Use the Color Se Menu 	Color Settings to adju ettings submenu for St Brightness / Contrast Auto Adjust Input Source Color Settings Display Settings	st the color setting mode a tandard, Warm, Cool, Adol Input Color Format Gamma Preset Modes Reset Color Settings	and color te be RGB, si P P S	emperature. RGB, xv Mode and Custon Dell U3011 RGB PC Standard	n Color modes:	
			Audio Settings PBP Settings Other Settings Personalize				 ∧ ∨ → 	
		Color Se	ettings submenu for M	ultimedia, Game and Movi	ie modes:			
		Menu				Dell U3011		
		Ð.	Brightness / Contrast	Input Color Format	► F	RGB		
		(Auto Adjust	Gamma	► F	эс		
		₽	Input Source	Preset Modes	• (Game		
		•••	Color Settings	Hue	▶ 5	50		
			Display Settings	Saturation	▶ 5	50		
		[1]	Audio Settings	Reset Color Settings				
			PBP Settings					
		ŧ	Other Settings				^	
		*	Personalize Resolution: 1280x1024 @	60Hz			 ✓ → × 	
	Input Color Format	Choose a DVD b	the RGB option if monit y a YPbPr cable.	or is connected to a PC or	a DVD usir	ng a VGA or a DVI cable. Cl Dell U3011	noose the YPbPr option if monitor is co	
		- O	Brightness / Contrast	Input Color Format	1	RGB		
		·~∧ ⊡	Auto Adiust	Gamma		YPbPr		
		E F	Input Source	Preset Modes	_			
			Color Settings	Reset Color Settings				
			Display Settings					
			Budio Sottings					
		<u></u>	Audio Settings					
			PBP Settings					
		⇒ +	Other Settings					
		×	Personalize				\checkmark	
		(and F	Resolution: 1280x1024 @	60Hz			5	

Gamma	To achie	eve the different color n	node for PC and Mac.		
	Menu			Dell U3011	
	Đ.	Brightness / Contrast	Input Color Format		
		Auto Adjust	Gamma	✓ PC	
	₽	Input Source	Preset Modes	MAC	
	•••	Color Settings	Reset Color Settings		
		Display Settings			
	4				
		PBP Settings			
	 ==	Other Settings	-	^	
	*	Personalize			
		Resolution: 1280x1024 @	60Hz	✓	
reset Modes	You can	choose Standard, Mul	timedia, Game, Movie, W	arm, Cool, Adobe RGB, sRGB, xv Mode or Custom Color;	
	• S • M	tandard: Loads the coll lultimedia: Loads color	or settings suitable for des settings suitable for multi	istop applications. This is the default preset mode. nedia applications, e.g. video playback.	
	• G • M	ame: Loads color settil lovie: Loads color settil	ngs suitable for most gami ngs suitable for movies.	ng applications.	
	• W	diting, multimedia, mov	ie to obtain a red tint. This ies, etc.).	color setting is typically used for color-intensive applications (phot	.ograpn
	te	ext editors, etc.).	o obtain a bluish tint. This	color setting is typically used for text based applications (spreadsh	leets, pr
	• A • sl	dobe RGB: This mode i RGB: Mode to emulate	s compatible with Adobe R 72% NTSC color.	GB (99% coverage).	
	• x	v Mode: Suitable for xv	YCC compliance HDMI sour	ce.	
	• c	ustom Color: Touch the Gain: Select it to adjus	e Marin or Marin button sele	ect Gain, Offset, Hue and Saturation.	
		Offset: Select it to adjust	ust RGB black level offset v	alue to control your monitor base color.	
	-	Saturation: Select it to	adjust RGBCMY saturation	value individually.	
	Menu			Dell U3011	
	Đ.	Brightness / Contrast	Input Color Format	Standard	
	$\mathbf{\Xi}$	Auto Adjust	Gamma	Multimedia	
	₽	Input Source	Preset Modes	Game	
	*	Color Settings	Reset Color Settings	Movie	
		Display Settings		Warm	
		Audio Settinas		Cool	
		PRP Settings		Adobe BGB	
		Othor Sottings			
		Duner Settings	-		
	*	Personalize		xv Mode	
				Custom Color	
	(<u>)</u>]	Resolution: 1280x1024 @	60Hz		
lue	This fea	ture can shift color of v	ideo image to green or pu	ple. This is used to adjust the desired flesh tone color. Use	or 🔨 t
	the hue	from '0' to '100'.	5 5 · · F		
	Touch th	he button to incre	ase the green shade of th	e video image.	
	Touch th	ne 📥 button to incre	ase the purple shade of th	ie video image.	
	NOTE	lue adjustment is avail	able only for video input		
aturation	NOTE: 1	nue aujustiment is avai	able only for video input.		
	This fea	ture can adjust the colo	or saturation of the video i	mage. Use or to adjust the saturation from '0' to '100'.	
	Touch th	ne button to incre	ase the monochrome appo	earance of the video image.	
	Touch th	he button to incre	ase the colorful appearan	e of the video image.	
			· · · · · · · · · · · · · · · · · · ·		
leset Color Settings	Reset vo	Saturation adjustment i our monitor color settin	is available only for video i gs to the factory settings.	nput.	
			- , -		
)isplay Settinge	lles the	Display Settings to add	iust image		
STREET STREET	1				

		Monu		Doll 113011	
			145J_ 18_ J_	Deil 03011	
		L+] Auto Adjust		► 50	
		→ Input Source	Vertical Position	▶ 50	
		Color Settings	Sharpness	▶ 50	-
		Display Settings	Noise Reduction		
		🗹 Audio Settings	Pixel Clock	► 50	
		PBP Settings	Phase	► 50	
		🕂 Other Settings	Dynamic Contrast		^
		🛨 Personalize	Display Info		\checkmark
			Reset Display Settings		
		(mm) Resolution: 1280x1024 @	60Hz		
	Wide Mode	Adjust the image ratio as 16:9,	, 4:3, 1:1, Aspect or full scr	een.	
	Horizontal Position				
	Vertical Desition	Use the or to adjus	t image left or right. Minimu	ım is '0' (-). Maximum is '100' (+).	
		Use the 🖍 or 丫 to adjus	t image up or down. Minim	um is '0' (-). Maximum is '100' (+)	
		NOTE: Horizontal Position and	Vertical Position Adjustme	nts are only available for "VGA" i	input
	Sharpness				
		This feature can make the imag	ge look sharper or softer. U	se 🕋 or 🚩 to adjust the sl	harpness from '0' to '100'.
	Noise Reduction	Improve the motion picture qua	ality by reducing noise on ir	nage edge.	
		NOTE: Noise Reduction is only	vavailable for Multimedia, G	ame and Movie modes.	
	Pixel Clock	The Phase and Pixel Clock adju	istments allow you to adju	st your monitor to your preference	ce.
		Use the or to adjus	t for best image quality.		
	Phase	If satisfactory results are not o	btained using the Phase a	djustment, use the Pixel Clock (c	oarse) adjustment and then use Phase (fi
	Dynamic Contrast	NOTE: Pixel Clock and Phase	Adjustments are only available of contrast to provide sha	able for "VGA" input.	uality (Brightness control is disabled while
	Dynamic Contrast	Contrast mode and will be gray	yed out.)	nper and more detailed image q	
		→			
		Touch the button to selec	ct the Dynamic Contrast "O	n" or "Oπ" .	
	Dicelay Info	NOTE: Dynamic Contrast is on	ly available for Game and I	lovie color preset modes.	
	Reset Display Settings	Select this option to restore de	fault display settings.		
	Audio Settings	Select this option to adjust the	audio settings.		
~		Мерц		Dell 113011	
			Line Out Source	DieplayDort	
					-
		L*) Auto Adjust		▶ 2.0	-
		→ Input Source	Reset Audio Settings		-
		Color Settings			
		Display Settings	_		_
		Audio Settings			
		PBP Settings			
		Other Settings			^
		🛨 Personalize			V
					→
		Resolution: 1280x1024 @	60Hz (PBP Resolution: 1280x1024 @ 6	0Hz X

Line Out Source	Use the	Line Out Source menu	u to select between different a	audio signals that may be connect	ted to your monitor.
	Menu			Dell U3011	
	- O -	Brightness / Contrast	Line Out Source	✓ DisplayPort	
	11	Auto Adjust	Audio Configurations	HDML1	<u>1</u>
		нито најизт			
	↔	Input Source	Reset Audio Settings	HDMI 2	
	•••	Color Settings			
		Display Settings			
		Audia Cattinua			
	Ч	Audio Settings	-		
		PBP Settings			
	ŧ	Other Settings			^
	+	Personalize			
	\sim		-		
					×
		Resolution: 1280x1024 @	60Hz	PBP Resolution: 1280x1024 @ 60Hz	5
	NOTE:	Line Out Source selecti	ion is available only when the	monitor display is in PBP mode.	
Audio Configurations					
	Audio of	fers two kind of configu	urations of audio channels. Us	se the set or set o to move betw	veen 2 channels and 5.1 channels and
	Menu			Dell U3011	
	O	Brightness / Contrast	Line Out Source		
			Audio Configurations	2.0	
		Input Cource	Bogot Audio Sottings	54	
		input source	Kesel Audio Settings	5.1	
	••	Color Settings			
		Display Settings			
	1	Audio Settings			
		PBP Settings			
		ou -			
	⇒	Other Settings			
	- ★	Personalize			
		Resolution: 1280x102/ @	60Hz	DRD Resolution: 1280x1024 @ 60Hz	5
		AC30101011: 1200x1024 @		7 1 DI 11030101011. 1200x1024 @ 00112	
Reset Audio Settings	Reset al	ll audio settings to the	factory preset values.		
		anta a fasta de 1			
PBP Settings	same tir	ction prings up a windo me.	ow displaying image from anot	ther input source. Thus you can w	atten two images from different sources
	PBP sub	omenu when PBP On			
	Menu			Dell U3011	
	- Ó	Brightness / Contrast	PBP Mode	▶ On	
	, A	Singhthess reoliticast			
1	1.000	AULO ADIUST	PBP SOURCE		



		Use the	∧ or ∨ to adjus	t the slider in 1 second in	crements, from 5 to 60 seconds.	
- Fi	Menu Lock	This fun	ction allows you to rest	trict the access of the vari	ous settings on your monitor.	
		To lock t To unloc	the menu, select the 'Lo ck the menu, touch and	ock' option. hold the button above th	e Power button for about 10 sec	onds.
Ī	Button Sound	This fun	ction is used to turn on	o/off the button sound.		
	Power Save Audio	To turn	on or off Audio Power o	during Power Save mode.		
		NOTE:	This function is availab	le only when DC power co	nnector is connected to soundba	ır.
1	DDC/CI	Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu Menu	(Display Data Channel) (Display Data Channel) e on your computer. Yo this feature for best use Brightness / Contrast Auto Adjust Input Source Color Settings Display Settings Audio Settings PBP Settings Other Settings Personalize	Command Interface) allow (Command Interface) allow u can disable this feature er experience and optimus Menu Transparency Menu Timer Menu Lock Button Sound Power Save Audio DDC/CI LCD Conditioning Factory Reset	vs your monitor parameters (brig by selecting "Disable". m performance of your monitor. Dell U301	htness, color balance etc) to be adjust
-	LCD Conditioning	(m) Helps re	Resolution: 1280x1024 @	60Hz nage retention. Depending	on the degree of image retentic	n, the program may take some time to
		enable t	this feature by selecting	g "Enable".	Dell 11301	
		- Menu	Brightness / Contrast	language	Dell 0301	
			Auto Adjust	Monu Transparonev		
				Menu Timer		
		•	Color Sottings	Menu Lock		
			Diaplay Sottings			
			Budia Sattiana	Dower Saw Audio		
			Audio Sellings	Power Save Audio		
			PBP Settings	DDC/CI		
		=	Other Settings	LCD Conditioning	Enable	
		*	Personalize	Factory Reset	V Disable	
		ିମାଲିବ	Resolution: 1280x1024 @	60Hz	_	
	Factory Reset	Reset a	II OSD settings to the fa	actory preset values.		
*	Personalize	This fea	ture enables you to pe	rsonalize the shortcut key	'S	
		Menu			Dell U301	1
) O	Brightness / Contrast	Shortcut Key 1		_

	Auto Adjust	Shortcut Key 2	
Ð	Input Source	Shortcut Key 3	Preset Modes
	Color Settings		Brightness/Contrast
	Display Settings		Auto Adjust
- L			PBP Mode
	PBP Settings		V Input Source
₩	Other Settings		
*	Personalize		
	Resolution: 1280x1024 @	60Hz	



OSD Warning Messages

When Dynamic Contrast Feature is enabled (in these modes: Game, Movie and Multimedia), the manual brightness adjustment is disabled.







This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See Monitor Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 2048 x 1280 (VGA input source) / 2560 x 1600 (DVI/DisplayPort input sources) / 1920 x 1200 (HDMI input source).

You will see the following message before the DDC/CI function is disabled.



MESSAGE Dell U3011 Entering Power Save Mode.

Activate the computer and wake up the monitor to gain access to the OSD

If you touch any button other than the power button one of the following messages will appear depending on the selected input:

VGA/DVI-D/DisplayPort/HDMI/Component input



If either VGA or DVI-D or DisplayPort or HDMI or Component input is selected and both VGA and DVI-D and DisplayPort and HDMI and Component cables are not connected, a fl dialog box as shown below appears.



See Solving Problems for more information.

Setting the Maximum Resolution

To set the Maximum resolution for the monitor:

Windows XP:

- 1. Right-click on the desktop and select Properties.
- Select the Settings tab.
- 2. 3. Set the screen resolution to 2048 x 1280 (VGA input source) / 2560 x 1600 (DVI/DisplayPort input sources) / 1920 x 1200 (HDMI input source).
- 4. Click **OK**.

Windows Vista $^{\mathbb{R}}$ or Windows $^{\mathbb{R}}$ 7:

- 1. Right-click on the desktop and select Personalization. Click Change Display Settings. 2.
- Move the slider-bar to the right by pressing and holding left-mouse button and adjust the screen resolution to 2048 x 1280 (VGA input source) / 2560 x 1600 (DVI/Display sources) / 1920 x 1200 (HDMI input source). 3.
- Click OK.

If you do not see 2048 x 1280 (VGA input source) / 2560 x 1600 (DVI/DisplayPort input sources) / 1920 x 1200 (HDMI input source), as an option, you may need to update your driver. Depending on your computer, complete one of the following procedures:

If you have a Dell desktop or portable computer:

• Go to **support.dell.com**, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (portable or desktop):

- Go to the support site for your computer and download the latest graphic drivers. Go to your graphics card website and download the latest graphic drivers.

🜠 NOTE: In DVI, please use the dual-link DVI cable shipped with your monitor for maximum preset resolution of 2560 x 1600.

Using the Dell Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall sys blue LED for power indication, and two audio headset jacks.



- 1. Attach mechanism
- 2. Headphone jacks
- 3. Power indicator
- 4. Power/Volume control

Using the Tilt, Swivel, and Vertical Extension

MOTE: This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for setup instructions.

Tilt, Swivel

With this stand, you can tilt and swivel the monitor for the most comfortable viewing angle.







NOTE: The stand is attached when the monitor is shipped from the factory.

Vertical Extension

NOTE: The stand extends vertically up to 90 mm. The figures below illustrate how to extend the stand vertically.



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Troubleshooting

Dell™ U3011 Flat Panel Monitor User's Guide

- Self-Test
- Built-in Diagnostics
- Common Problems
- Product Specific Problems
- Universal Serial Bus Specific Problems
- Dell Soundbar Problems

WARNING: Before you begin any of the procedures in this section, follow the Safety Instructions.

Self-Test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- 1. Turn off both your computer and the monitor.
- 2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove all Digital (white connector) and the Analog (blue connector) cables from the back of computer.
- 3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



- 1. This box also appears during normal system operation if the video cable becomes disconnected or damaged.
- 2. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

Built-in Diagnostics

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor,

or with your computer and video card.

💋 NOTE: You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in *self-test mode*.



To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- 3. Press and hold the Button 1 and Button 4 on the front panel simultaneously for 2 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- 5. Press the **Button 4** on the front panel again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white screens.

The test is complete when the white screen appears. To exit, press the **Button 4** again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

Common Problems

The following table contains general information about common monitor problems you might encounter and the possible solutions.

Common Symptoms	What You Experience	Possible Solutions • Ensure that the video cable connecting the monitor and the computer is properly connected and secure. • Verify that the power outlet is functioning properly using any other electrical equipment. • Ensure that the power button is depressed fully. • Ensure that the correct input source is selected via the Input Source Select button.			
No Video/Power LED off	No picture				
No Video/Power LED on	No picture or no brightness	 Increase brightness & contrast controls via OSD. Perform monitor self-test feature check. Check for bent or broken pins in the video cable connector. Run the built-in diagnostics. Ensure that the correct input source is selected via the <u>Input Source Select</u> button. 			
Poor Focus	Picture is fuzzy, blurry, or ghosting	 Perform Auto Adjust via OSD. Adjust the Phase and Pixel Clock controls via OSD. Eliminate video extension cables. Reset the monitor to Factory Settings. Change the video resolution to the correct aspect ratio (16:10). 			
Shaky/Jittery Video	Wavy picture or fine movement	 Perform Auto Adjust via OSD. Adjust the Phase and Pixel Clock controls via OSD. Reset the monitor to Factory Settings. Check environmental factors. Relocate the monitor and test in another room. 			
Missing Pixels	LCD screen has spots	 Cycle power on-off. Pixel that is permanently off is a natural defect that can occur in LCD technology. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: support.dell.com. 			
Stuck-on Pixels	LCD screen has bright spots	 Cycle power on-off. Pixel that is permanently off is a natural defect that can occur in LCD technology. For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: support.dell.com. 			
Brightness Problems	Picture too dim or too bright	 Reset the monitor to Factory Settings. Auto Adjust via OSD. 			

		Adjust brightness & contrast controls via OSD.
Geometric Distortion	Screen not centered correctly	 Reset the monitor to Factory Settings. Auto Adjust via OSD. Adjust horizontal & vertical controls via OSD. NOTE: When using DVI-D input, the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	 Reset the monitor to Factory Settings. Perform Auto Adjust via OSD. Adjust Phase and Pixel Clock controls via OSD. Perform monitor self-test feature check and determine if these lines are also in self-test mode. Check for bent or broken pins in the video cable connector. Run the built-in diagnostics. NOTE: When using DVI-D input, the Pixel Clock and Phase adjustments are not available.
Synchronization Problems	Screen is scrambled or appears torn	 Reset the monitor to Factory Settings. Perform Auto Adjust via OSD. Adjust Phase and Pixel Clock controls via OSD. Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode. Check for bent or broken pins in the video cable connector. Restart the computer in the <i>safe mode</i>.
Safety-Related Issues	Visible signs of smoke or sparks	 Do not perform any troubleshooting steps. Contact Dell immediately.
Intermittent Problems	Monitor malfunctions on & off	 Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Reset the monitor to Factory Settings. Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing Color	Picture missing color	 Perform monitor self-test feature check. Ensure that the video cable connecting the monitor to the computer is connected properly and is secure. Check for bent or broken pins in the video cable connector.
Wrong Color	Picture color not good	 Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application. Try different Color Preset Settings in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off. Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD. Run the built-in diagnostics.
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	 Use the Power Management feature to turn off the monitor at all times when not in use (for more information, see Power Management Modes). Alternatively, use a dynamically changing screensaver.

Product Specific Problems

Specific Symptoms	What You Experience	Possible Solutions
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	 Check the Scaling Ratio setting in Image Setting OSD. Reset the monitor to Factory Settings.
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	• Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.
No Input Signal when user controls are pressed	No picture, the LED light is green. When you press "+", "-" or "Menu" key, the message "No S-Video input	 Check the signal source. Ensure the computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard. Check to make sure Video Source to S-Video, Composite or Component is powered and playing video media.
	signal", or "No Composite input signal", or "No Component input signal" appears	 Check whether the signal cable is plugged in properly. Re-plug the signal cable if necessary. Reset the computer or video player.
The picture does not fill the entire screen.	The picture cannot fill the height or width of the screen	 Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen. Run the built-in diagnostics.

NOTE: When choosing DVI-D mode, the **Auto Adjust** function will not be available.

Universal Serial Bus (USB) Specific Problems

Specific Symptoms	What You Experience	Possible Solutions
USB interface is not working	USB peripherals are not working	 Check that your monitor is turned ON. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Switch off and then turn on the monitor again. Reboot the computer. Some USB devices like external portable HDD require higher electric current; connect the device directly to the computer system.
High Speed USB 2.0 interface is slow.	High Speed USB 2.0 peripherals working slowly or not working at all	 Check that your computer is USB 2.0-capable. Some computers have both USB 2.0 and USB 1.1 ports. Ensure that the correct USB port is used. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Reboot the computer.

Dell[™] Soundbar Problems

Common Symptoms	What You Experience	Possible Solutions
No Sound	No power to Soundbar - the power indicator is off	 Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (Blue LED) on the front of the Soundbar is illuminated. Confirm that the power cable from the Soundbar is plugged into the adapter.
No Sound	Soundbar has power - power indicator is on	 Plug the audio line-in cable into the computer's audio out jack. Set all Windows volume controls to their maximum. Play some audio content on the computer (i.e. audio CD, or MP3). Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. Clean and reseat the audio line-in plug. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card. Set all Windows volume controls to their midpoints. Decrease the volume of the audio application. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the audio source. Decrease the volume of the audio source. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. Set all Windows audio balance controls (L-R) to their midpoints. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Low Volume	Volume is too low	 Clear any obstructions between the Soundbar and the user. Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. Set all Windows volume controls to their maximum. Increase the volume of the audio application. Test the Soundbar using another audio source (i.e. portable CD player).

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Appendix

Dell™ U3011 Flat Panel Monitor User's Guide

- Safety Instructions
- FCC Notice (U.S. Only) and Other Regulatory Information
- Contacting Dell

MARNING: Safety Instructions

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at www.dell.com/regulatory_compliance.

Contacting Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).

🛿 NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

- 1. Visit support.dell.com.
- 2. Verify your country or region in the Choose A Country/Region drop-down menu at the bottom of the page.
- 3. Click **Contact Us** on the left side of the page.
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